

Say **NO** TO ABUSE!

BE ALERT:

- > I inform myself
- > I watch and I listen
- > I consult the institution's Policy to combat maltreatment

TAKE ACTION:

- > I tell a caseworker or manager
- > I consult the *Ligne Aide Abus Aînés* at **1-888-489-2287**
- > I contact Emergency Services if needed
- > To make a complaint or a report, I contact the Service Quality and Complaints Commissioner

**LET'S ACT
AGAINST
ABUSE**